

LIMITED WARRANTY POLICY

We hereby warrant that the audio-visual system we have supplied and installed for:

Customer

Description of Installation

The above-described system(s) has been completed in accordance with the approved Scope of Work, drawings and specifications. CEAVCO Audio-Visual Company, Inc. agrees to repair or replace, at our option, any or all of our work associated with the installation of the equipment we supplied, that may prove to be defective in its quality-of-work within a period of one year from Substantial Completion (the date at which system is used for its intended purpose, regardless of functionality). The individual components of the system carry the manufacturer's warranty and are not covered under this warranty policy.

CEAVCO shall not be liable for any damages, including incidental or consequential damages, expenses, costs, profits, lost savings or earnings, loss of computed data, or other damages resulting from CEAVCO's workmanship, or the misuse of the equipment or items installed added, changed, moved, or repaired by us.

This warranty is limited to the correction of the problem and does not apply when a problem is due to force, normal wear and tear, damage, misuse, negligence, improper line voltage, product setups or adjustments by purchaser, conveyance and purity, routine maintenance, customer education or abuse by the original purchasers or their employees, agents or representatives. The warranty does not apply to existing items that were installed, added to, changed, moved, repaired, or altered from the original design or performance standards by anyone other than a CEAVCO employee. This warranty service is available during regular business hours Monday through Friday 8:00 a.m. to 5:00 p.m. excluding CEAVCO holidays.

During the first 90 days of system operation CEAVCO will provide up to three on-site emergency service visits. We will remove and reinstall equipment requiring off site service at no additional charge. CEAVCO is factory authorized to repair most of the products we sell. Some service issues will require shipping equipment to factory service depots for repair, in such cases, CEAVCO will charge the customer for shipping and handling.

Extended One-Year Limited Warranty, Including One Preventive Maintenance Visit Price \$ _____

This provides one Scheduled Preventive Maintenance visit during the one-year warranty in addition to extending the above Standard 90-Day warranty for the first full year. This includes up to three more emergency service visits for a total of up to six over the course of the first year. During our preventive maintenance visit we will inspect your system to diagnose equipment and correct problems. We will fine tune and adjust your equipment to manufacturers' specifications. This visit will ensure the performance level of your system and prevent potential failures.

We will issue an invoice for the above charge upon receiving a copy of this signed acceptance.

Submitted by: _____

Accepted by:

Print _____

Company _____

Signature _____

Print _____